Riko Masui

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# Objective

## To obtain a position as a flight attendant and utilize assisting customers and teaching skills.

# Education

* Thompson Rivers University, Kamloops September 9th 2023 – December 16th
* Kyoto Sangyo University, Kyoto April 1st 2022– present (graduate day will be March in 2026)
* Sakurai High School, Nara graduated in March 2022

# Experience

Guest Experience Leader / April 10th 2022-present / McDonald’s in Nara

・communicating with customers

・taking order

・cashier

・pour drinks

・packing food

・fried potatoes

・solving problems of customers

・dealing with customers’ complains

・ensure clean work place and guest seating

・improve environment of work place

・teaching new employees their works

・give feedback about attitude, works to all part time workers

Volunteer / October 11st 2023 – present / Food Bank in Kamloops

・separate good foods and bad them

・make hampers ( bags that are in a lot of foods such as dry pasta, cookies, soup and so on)

# Skills

・communication skills

・English and Japanese language

・flexible

・quick leaner

・getting along with others

・teaching skills

・assisting customers

・patient